

# STERLING

CUT GLASS

TROPHIES/AWARDS  
BARWARE  
& TEE GIFTS



# DECORATION TECHNIQUES

## DEEP ETCH

Deep etch is our highest caliber etching technique, providing the ultimate appearance in etched crystal. Your crest or logo is crisply cut, rendering a detailed and permanent dimensional image.

Please note: Etching will appear deeper in bold open areas of a logo and less deep in fine detailed areas such as copy.



## LIGHT ETCH

Light etch is a delicate but permanent surface etch. As illustrated, the light etch technique does necessitate small breaks in any enclosed letter or area. When budgetary concerns are paramount, light etching provides a quality, yet economical solution.

Only club crests and logos as well as event name and year may be light etched. Award copy is not available in light etch. The per item minimum for light etch is 72 pieces.



# DISCOUNT POLICY

A discount of 5% on single orders of \$2500 or greater is available when paid within terms.

Extra charges such as freight, artwork setups, second side etch, cartons, labels, etc. are not subject to discounts.

Prices are effective through 10/31/2024; subject to extension or change without notice.



## GUARANTEE

Sterling Cut Glass guarantees all workmanship to be first quality. Because most of our offerings are hand crafted, it is natural for small air bubbles, chill marks, flow lines or slight surface irregularities to appear. These unique variations are not considered defects. We make every effort to select pieces which demonstrate the finest representation of the craft and to minimize any appearance of these characteristics in or around the etching area. Returns cannot be accepted without prior written authorization.



## PRODUCTION TIME

Standard production time is 3-4 weeks after an order is received, plus shipping time. Lead times may be longer during our peak seasons.

All orders require an IN-HANDS DATE in order to be scheduled for production.

Orders without a specified date, or "ASAP", will be scheduled to ship as current order volume permits.



## RUSH ORDERS

Rush orders can be accepted when production time allows and will be subject to a 10% rush surcharge—\$500 minimum, plus expedited delivery charges if required. If approved artwork, copy, or quantities are changed, or if art approvals are not signed off on within this same time-frame, a rush surcharge may also apply.



## TYPE OF PACKAGING

Bulk Packaging Manufacturer's packaging, with partitions to protect contents.

### Gift Box

A navy, coated corrugated box; contents are wrapped in decorative tissue (and protective foam as necessary).

### Decanter Set Gift Box

Designer packaging, including full telescoping lid-for 3 & 5 piece decanter sets pictured on pages 96-101.

### Presentation Box

A rigid, laminated board box with the inside fitted to cradle and protect the contents. Available with optic crystal gifts and awards only.





## MINIMUM ORDER

The minimum order is \$75.

The per item minimum for light etch is 72 pieces per item using the same artwork.

\*Bulk items must be ordered in case pack quantities.



# FREIGHT CLAIMS / BREAKAGE

Sterling carefully packages all shipments to ensure safe arrival using our eco-friendly packing peanuts. In the unlikely event of breakage in transit, Sterling will file the claim with the freight carrier; however, we require your adherence to the following steps:

Open immediately upon receipt and inspect all contents.  
In the event of breakage, you must save the outer carton,  
all packing materials and contents.  
Report and send images of the damage within 48 hours to  
MKRAK at 1 877 267 8200

Following this procedure will help ensure timely replacement or credit of your merchandise. No claims for damage or shortage will be honored after 10 days from receipt of goods. Replacements will be shipped via ground service.



# DROP SHIPMENTS

From our office to the customer, The charge is \$20.



# ABOUT STERLING CUT GLASS

Custom etched trophies, awards, barware & tee gifts for every event budget. Specializing in glassware & crystal, but also offering fine metals, wood, leather & ceramic products. For over 120 years, Sterling Cut Glass has supplied gifts and awards to the most prestigious clubs, businesses & events



A serene golf course scene at dusk. In the foreground, a white golf ball sits on a white tee, positioned next to a golf club with a dark head and a silver shaft. The background features a lush green golf course, a small pond, and distant mountains under a twilight sky with soft, colorful clouds.

# MKRAK

Your passion is our expertise

MKRAK © 2024 All Rights Reserved